



Director of Mental Health Services

Hours: 10 hours per week (scheduled during core clinic hours of Monday to Thursday, 9 am to 4 pm)

Compensation: \$27,000 - \$30,000 annual

Virginia license requirements: LCP, LPC, LCSW, LMFT; registered clinical supervisor

The Virginia Telemental Health Initiative (VTMHI), a first-of-its-kind statewide virtual free mental health clinic, seeks an ethical, strategic, and patient-centered clinical leader to serve as its Director of Mental Health Services. Reporting to the Executive Director and serving on the clinic's leadership team, this role is responsible for the management and administration of VTMHI mental health care provision to our patients and supporting clinical supervision of pre-licensed mental health professionals. The Director of Mental Health Services helps VTMHI's team turn strategy into clinical excellence.

Responsibilities and Duties

Develops and Supports a High-Performing and Diverse Clinical Team

- Manages clinical supervisors who provide oversight of pre-licensed mental health professional volunteers
- Collaborates with VTMHI leadership on developing clinical policies, procedures, and protocols (e.g., screening practices, care coordination, documentation requirements, treatment plan design, volunteer vetting requirements)
- Communicates and models implementation of VTMHI policies and procedures with clinical supervisors (via communication and monthly meetings) and VTMHI volunteers (via communication and meetings as needed)
- In collaboration with VTMHI leadership, develops clinical quality metrics and provides reporting, analysis, and recommended enhancements to promote quality improvement
- Defines training requirements and directs team in designing and selecting clinical education programming
- Develops and delivers training for VTMHI clinicians and partner clinics as needed

Provides Leadership Support Towards Fulfilling VTMHI Mission & Goals

- Provides input on operational, strategic, and technology plans and design
- Participates in weekly strategic leadership team meeting
- Creates connections with licensing boards, training programs, colleges/universities, professional associations
- Stays apprised of licensing requirements, regulations, and guidance and encourages accountability regarding compliance with both clinic and professional requirements

Competencies

- Excellent written and verbal communication skills; experience in providing training/presentations and coaching
- Strong clinical knowledge grounded in evidence and problem-solving/decision-making skills
- Ability to receive and provide feedback and constructive criticism well; ability to resolve conflicts
- Experience providing telemental health therapy and virtual supervision in the Commonwealth of Virginia
- Willingness to work collaboratively as part of and support a virtual team

- Computer proficiency, including utilization of electronic health records and telehealth platforms
- Demonstrated commitment and ability to interact effectively with diverse individuals and groups

Qualifications

- Actively licensed as an LCSW, LPC, LMFT, or LCP in good standing with the Commonwealth of Virginia
- 8+ years of experience in direct care practice including working with adults, couples, and groups, as well as mental health crisis screening and management
- 5+ years of experience supervising pre-licensed providers; experience supervising licensed clinicians and clinical supervisors, graduate students; preference given to those working with or supervising volunteers
- Ability to work collaboratively both as a supervisor and a colleague with other licensed mental health care providers
- Professional connection to an academic institution is preferred
- Familiarity with free and charitable clinics and/or the medically underserved a plus

How to Apply / Requirements

- Email Resume and Cover Letter with the subject line “Director of Mental Health Services” to Tom Anesta, VTN/VTMHI Operations Manager, at tom@ehealthvirginia.org.
- This is a fully remote position, but applicants must reside in Virginia to be considered.
- Priority review will be given to applications submitted before August 16, 2024.

About VTMHI

The Virginia Telemental Health Initiative (VTMHI) aims to expand access to mental health services for un- and under-insured individuals across the Commonwealth by working together with Virginia’s free and charitable clinics and pre-licensed mental health providers in the process of completing licensure.

To help accelerate licensure, VTMHI matches pre-licensed behavioral and mental health professionals with clinical supervisors to achieve needed client contact hours while providing pro-bono support in free and charitable clinics – a win-win-win for patients, providers-in-training and clinics! In addition, a robust curriculum of training and educational resources regarding telehealth will be available at no cost to help prepare Virginia’s future providers to be best equipped to serve the needs of Virginians.

More information about our organization can be found at www.virginiatelementalhealth.org.